QUALITY POLICY & COMMITMENT OF BULK CHEMICALS, INC.

Bulk Chemicals, Inc. is committed to and will strive to design, manufacture, and provide the highest quality products and services. Our commitment and our purpose is to work together as a multifunctional team to meet, on a competitive basis, the full requirements and expectations of our customer along with all applicable statutory and regulatory requirements.

- * The Quality Management System, as documented and implemented, is intended to comply fully with the requirements of ISO 9001:2015 as applicable to the company's operations and it's strategic direction.
- * The content of the Quality Assurance Manual, and supporting documents, is applicable to all company employees and shall be observed and implemented by all personnel as applicable to their activities.

Our commitment will require adherence to the following goals and objectives for quality throughout Bulk Chemicals, Inc.

- 1. Our customers and other interested parties must consider us the leading innovator and best practitioner in the business of inventing, designing, developing, producing, marketing, selling, and servicing high quality and value added products, systems, and services.
- 2. Every Bulk Chemicals, Inc. employee must be constantly aware that quality and productivity are not conflicting goals. Improvement in quality will result in improved productivity when we work together from a philosophy of preventing rather than detecting defects through the use risk based thinking and a process driven approach for continued improvement of our Quality Management System.

"Quality Products and Services Through Continuous Process Improvement, Planning, & Teamwork"

<u>Charles R. Ike</u>
CHARLES R. IKE
Chief Executive Officer & Chairman of The Board

HARRY F. Adams
HARRY F. ADAMS
President & Chief Operating Officer

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